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Google Scholar Citations 22,421; h-index 63; i10-index 114 | Scopus Citations 9,588; h-Index 45 | SCI/SCCI Citations 6,473; h-Index 35 (as of July 2021)

Referred Journal Articles (Accepted and Published)

- [J1] Wong R.Y., Cheung, C.M., Xiao B., & Thatcher J., (2021), “Standing up or standing by: Understanding bystanders’ proactive reporting responses to social media harassment”, *Information Systems Research*,32(2),561-581 [HKBU JL: A, ABS: 4, ABDC: A*, FT50, SSCI-listed, Impact factor (2019): 3.585]
- [J2] Li, Y.J., Cheung, C.M., Shen, X.L., & Lee, M.K., (In Press), When Socialization Goes Wrong: Understanding We-Intention to Participate in Collective Trolling in Virtual Communities, *Journal of the Association for Information Systems* [HKBU JL: A-, ABS: 3, ABDC: A*, SSCI-listed, Impact factor (2019): 3.103]
- [J3] Gong, X., Cheung, C.M., Zhang, K.Z., Chen, CY, & Lee, M.K., (In Press), A Dual-Identity Perspective of Obsessive Online Social Gaming. *Journal of the Association for Information Systems* [HKBU JL: A-, ABS: 3, ABDC: A*, SSCI-listed, Impact factor (2019): 3.103]
- [J4] Lee, Z. W., Cheung, C. M., & Chan, T. K. (2021). Understanding massively multiplayer online role-playing game addiction: A hedonic management perspective. *Information Systems Journal*, 31(1), 33-61. [HKBU JL: A-, ABS: 3, ABDC: A*, SSCI-listed, Impact factor (2019): 4.188]
- [J5] Wenninger, H., Cheung, C. M., & Chmielinski, M. (2021). Understanding envy and users’ responses to envy in the context of social networking sites: A literature review. *International Journal of Information Management*, 58, 102303. [ABS: 2, ABDC: A*, SSCI-listed, Impact factor (2019): 8.210]
- [J6] Cheung, C. M., Wong, R. Y. M., & Chan, T. K. (2021), Online Disinhibition: Conceptualization, Measurement, and Implications for Online Deviant Behavior. *Industrial Management & Data Systems*,121(1),48-64. [ABS: 2, ABDC: A, Impact factor (2019): 3.329]
- [J7] Turel, O., Matt, C., Trenz, M., & Cheung, C. M. (2020), An intertwined perspective on technology and digitised individuals: Linkages, needs and outcomes. *Information Systems Journal*,30(6),929-939. [HKBU JL: A-, ABS: 3, ABDC: A*, SSCI-listed, Impact factor (2019): 4.188]
- [J8] Trang, S., Trenz, M., Weiger, W. H., Tarafdardar, M., & Cheung, C. M. (2020). One app to trace them all? Examining app specifications for mass acceptance of contact-tracing apps. *European Journal of Information Systems*, 29(4), 415-428. [HKBU JL: A-, ABS: 3, ABDC: A*, SSCI-listed, Impact factor (2019): 2.600]
- [J9] Gong, X., Zhang, K. Z., Chen, C., Cheung, C. M., & Lee, M. K. (2020). What drives trust transfer from web to mobile payment services? The dual effects of perceived entitativity. *Information & Management*, 57(7), 103250. [HKBU JL: B+, ABS: 3, ABDC: A*, SSCI-listed, Impact factor (2019): 5.155]
- [J10] Chan, T. K., Cheung, C. M., & Lee, Z. W. (2020). Cyberbullying on Social Networking Sites: A Literature Review and Future Research Directions. *Information & Management*, 103411. [HKBU JL: B+, ABS: 3, ABDC: A*, SSCI-listed, Impact factor (2019): 5.155]
- [J11] Nability-Grover, T., Cheung, C. M., & Thatcher, J. B. (2020). Inside out and outside in: How the COVID-19 pandemic affects self-disclosure on social media. *International Journal of Information Management*, 55, 102188. [ABS: 2, ABDC: A*, SSCI-listed, Impact factor (2019): 8.210] [Hot Paper: This hot paper was published in the past two years and received enough citations in November/December 2020 to place it in the top 0.1% of papers in the academic field of Social Sciences, general.](#)
- [J12] Gong, X., Cheung, C. M., Zhang, K. Z., Chen, C., & Lee, M. K. (2020), Cross-Side Network Effects, Brand Equity, and Consumer Loyalty: Evidence from Mobile Payment Market. *International Journal of Electronic Commerce*, 24(3), 279-304. [HKBU JL: B, ABS: 3, ABDC: A, SSCI-listed, Impact factor (2019): 2.488]
- [J13] Gong, X., Zhang, K. Z., Chen, C., Cheung, C. M., & Lee, M. K. (2019). What drives self-disclosure in mobile payment applications? The effect of privacy assurance approaches, network externality, and technology

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- [J14] Gong, X., Zhang, K. Z., Chen, C., Cheung, C. M., & Lee, M. K. (2019). Antecedents and consequences of excessive online social gaming: a social learning perspective. *Information Technology & People*, 33(2), 657-688. [ABS: 3, ABDC: A, SSCI-listed, Impact factor (2019): 2.495]
- [J15] Gong, X., Zhang, K. Z., Chen, C., Cheung, C. M., & Lee, M. K. (2020). Transition from web to mobile payment services: The triple effects of status quo inertia. *International Journal of Information Management*, 50, 310-324. [ABS: 2, ABDC: A*, SSCI-listed, Impact factor (2019): 8.210]
- [J16] Chan, T. K., Cheung, C. M., & Wong, R. Y. (2019). Cyberbullying on social networking sites: the crime opportunity and affordance perspectives. *Journal of Management Information Systems*, 36(2), 574-609. [HKBU JL: A, ABS: 4, ABDC: A*, FT50, SSCI-listed, Impact factor (2019): 3.949]
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- [J18] Turel, O., Matt, C., Trenz, M., Cheung, C. M., D'Arcy, J., Qahri-Saremi, H., & Tarafdar, M. (2019), Panel report: the dark side of the digitization of the individual. *Internet Research*, 29(2), 274-288. [HKBU JL: B, ABS: 2, ABDC: A, SSCI-listed, Impact factor (2019): 4.708]
- [J19] Wenninger, H., Cheung, C. M., & Krasnova, H. (2019), College-Aged Users Behavioral Strategies to Reduce Envy on Social Networking Sites: A Cross-Cultural Investigation. *Computers in Human Behavior*, 97, 10-23. [HKBU JL: B+, ABS: 3, ABDC: B, SSCI-listed, Impact factor (2019): 5.003]
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- [J23] Suh, A., Cheung, C. M., Ahuja, M., & Wagner, C. (2017). Gamification in the workplace: The central role of the aesthetic experience. *Journal of Management Information Systems*, 34(1), 268-305. [HKBU JL: A, ABS: 4, ABDC: A*, FT50, SSCI-listed, Impact factor (2019): 3.949]
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- [J25] Zheng, X., Lee, M., & Cheung, C. M. (2017). Examining e-loyalty towards online shopping platforms. *Internet Research*, 27(3), 709-726 [HKBU JL: B, ABS: 2, ABDC: A, SSCI-listed, Impact factor (2019): 4.708]
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- [J27] Liu, I. L., Cheung, C. M., & Lee, M. K. (2016). User satisfaction with microblogging: Information dissemination versus social networking. *Journal of the Association for Information Science and Technology*, 67(1), 56-70. [HKBU JL: B+, ABS: 3, ABDC: A*, SSCI-listed, Impact factor (2019): 2.410]
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- [J29] [Cheung, C. M.](#), Liu, I. L., & Lee, M. K. (2015). How online social interactions influence customer information contribution behavior in online social shopping communities: a social learning theory perspective. *Journal of the Association for Information Science and Technology*, 66(12), 2511-2521. [HKBU JL: B+, ABS: 3, ABDC: A*, SSCI-listed, Impact factor (2019): 2.410]
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- [J31] Chan, T. K., [Cheung, C. M.](#), Shi, N., & Lee, M. K. (2015). Gender differences in satisfaction with Facebook users. *Industrial Management & Data Systems*, 115(1), 182-206. [ABS: 2, ABDC: A, SSCI-listed, Impact factor (2019): 3.329]
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- [J33] Lee, Z. W., [Cheung, C. M.](#), & Chan, T. K. (2015). Massively multiplayer online game addiction: Instrument development and validation. *Information & Management*, 52(4), 413-430. [HKBU JL: B+, ABS: 3, ABDC: A*, SSCI-listed, Impact factor (2019): 5.155]
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- [J35] Zhang, K. Z., Zhao, S. J., [Cheung, C. M.](#), & Lee, M. K. (2014). Examining the influence of online reviews on consumers' decision-making: A heuristic-systematic model. *Decision Support Systems*, 67, 78-89. [HKBU JL: B+, ABS: 3, ABDC: A*, SSCI-listed, Impact factor (2019): 4.721] [Highly Cited Paper: As of January/February 2021, this highly cited paper received enough citations to place it in the top 1% of the academic field of Social Sciences, general based on a highly cited threshold for the field and publication year.](#)
- [J36] Shen, X. L., Lee, M. K., & [Cheung, C. M.](#) (2014). Exploring online social behavior in crowdsourcing communities: A relationship management perspective. *Computers in Human Behavior*, 40, 144-151. [HKBU JL: B+, ABS: 3, ABDC: B, SSCI-listed, Impact factor (2019): 5.003]
- [J37] [Cheung, C. M.](#), Xiao, B. S., & Liu, I. L. (2014). Do actions speak louder than voices? The signaling role of social information cues in influencing consumer purchase decisions. *Decision Support Systems*, 65, 50-58. [HKBU JL: B+, ABS: 3, ABDC: A*, SSCI-listed, Impact factor (2019): 4.721]
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- [J41] Shen, X. L., [Cheung, C. M.](#), & Lee, M. K. (2013). Perceived critical mass and collective intention in social media-supported small group communication. *International Journal of Information Management*, 33(5), 707-715. [ABS: 2, ABDC: A*, SSCI-listed, Impact factor (2019): 8.210]
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- [J49] Cheung, C. M., & Lee, M. K. (2011). Antecedents and consequences of user satisfaction with an e-learning portal. *International Journal of Digital Society*, 2(1), 373-380.
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- [J52] Cheung, C. M., Chiu, P. Y., & Lee, M. K. (2011). Online social networks: Why do students use facebook?. *Computers in human behavior*, 27(4), 1337-1343. [HKBU JL: B+, ABS: 3, ABDC: B, SSCI-listed, Impact factor (2019): 5.003] [Highly Cited Paper*: As of January/February 2021, this highly cited paper received enough citations to place it in the top 1% of the academic field of Social Sciences, general based on a highly cited threshold for the field and publication year.](#)
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- [J57] Jin, X. L., Cheung, C. M., Lee, M. K., & Chen, H. P. (2009). How to keep members using the information in a computer-supported social network. *Computers in Human Behavior*, 25(5), 1172-1181.
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- [J60] Cheung, C. M., & Lee, M. K. (2009). User satisfaction with an internet-based portal: An asymmetric and nonlinear approach. *Journal of the American Society for Information Science and Technology*, 60(1), 111-122. [HKBU JL: B+, ABS: 3, ABDC: A*, SSCI-listed, Impact factor (2019): 2.410]
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Lecture Note Series

- [L1] Cheung, C. M., Lee, M. K., & Thadani, D. R. (2009). "The Impact of Positive Electronic Word-of-Mouth on Consumer Online Purchasing Decision", in *Lecture Notes in Artificial Intelligence*, Lytras, M.D et al. (Eds.), Springer-Verlag Berlin Heidelberg, , pp. 501-510, 2009
- [L2] Shi, N., Cheung, C. M., Lee, M. K., & Chen, H. (2009). "Gender Differences in the Continuance of Online Social Networks", in *Communications in Computer and Information Science Series*, Vol. 49, M.D. Lytras et al. (Eds.), Springer-Verlag Berlin Heidelberg, pp. 216–225.

- [L3] Jin, X. L., Cheung, C. M., Lee, M. K., & Chen, H. (2008). "User Information Satisfaction with a Knowledge-Based Virtual Community: An Empirical Investigation", in *Lecture Notes in Artificial Intelligence 5288*, M.D. Lytras et al. (Eds), Springer-Verlag Berlin Heidelberg, pp. 123-130.
- [L4] Chiu, P. Y., Cheung, C. M., & Lee, M. K. (2008). "Online Social Networks: Why Do "We" Use Facebook?", in *Communications in Computer and Information Science Series 19*, M.D. Lytras et al. (Eds), Springer-Verlag Berlin Heidelberg, pp. 67-74.
- [L5] Cheung, C. M., & Lee, M. K. (2008). "Web-Based Information Systems Satisfaction: Theoretical Development and Testing of Competing Models", *Lecture Notes in Computer Science, Springer Berlin/Heidelberg*, pp.257-273.
- [L6] Cheung, C. M., & Lee, M. K. (2007). "What Drives Members to Continue Sharing Knowledge in a Virtual Professional Community? The Role of Knowledge Self-Efficacy and Satisfaction", *Lecture Notes in Computer Science, Springer Berlin/Heidelberg*, pp. 4798.

Conference Proceedings/Presentations (Accepted and Published)

- [C1] Wu, W., Gong, X., & Cheung, C. M. (June 2021). "More Than Just Shopping on Social Commerce Websites: A Multidimensional Scaling Study of Consumers' In-Role and Extra-Role Behaviors" in *Proceedings of European Conference on Information Systems (ECIS)*, Marrakech, Morocco.
- [C2] Wong, R. Y., Chmielinski, M., & Cheung, C. M. (June 2021), "Suffering or Joy? Envy on Social Networking Sites During the Pandemic", in *Proceedings of Pacific Asia Conference on Information Systems (PACIS)*, Dubai, UAE.
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